



What work is happening:

At Bristol Parkway station, Network Rail is:

- Starting construction of a new platform, whilst extending the others
- Carrying out track work to serve the new platform
- Upgrading the signalling
- Installing electrification equipment

On the railway between Bristol Parkway and Swindon, Network Rail is:

- Carrying out flood resilience work, including enlarging the existing stormwater lagoon at Chipping Sodbury to eight times its current size. When complete, it will hold 11 million litres of water – as much as 4.5 Olympic swimming pools
- Undertaking electrification work in the two tunnels, Chipping Sodbury and Alderton

Visit www.networkrail.co.uk/westernupgrade for more information.



Bikes on trains

The normal bike policy for all train companies will apply during these works.

We can only carry folding bikes on replacement buses.



Help with your journey

If you need any help with your journey please contact our dedicated team on:

Freephone 0800 197 1329
Textphone 18001 0800 1329



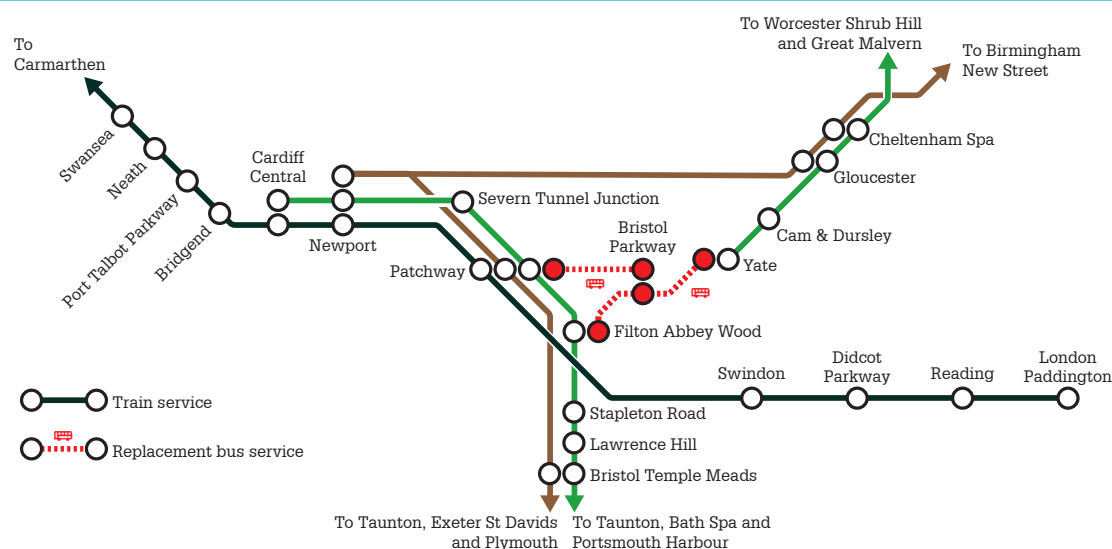
Animals and Luggage on replacement buses

If your journey involves a replacement bus please note that animals and large items of luggage, cannot be accommodated.

Please note that Assist / Guide dogs can be carried on trains and replacement bus services.



Route map showing how train services will be affected from 2 - 15 September



Upgrading the railway between Bristol Parkway and Swindon

Saturday 19 August to
Friday 15 September 2017



Plan your journey at
GWR.com/BristolParkway2017





How will London Paddington to South Wales trains be affected?

Saturday 19 August - Friday 1 September

Services between London and South Wales will be diverted, and from Monday 21 August most will call at Patchway instead of Bristol Parkway. When trains are diverted, a shuttle bus service will operate between Patchway and Bristol Parkway.

Bank Holiday weekend

Saturday 26 until Monday 28 August

- Services will call at Bristol Parkway
- Buses replace trains between Newport and Cardiff Central

Saturday 2 - Friday 15 September

- There will be no trains calling at Bristol Parkway
- Services between London Paddington and South Wales will call at Patchway instead of Bristol Parkway, with buses running between the two stations

Travelling at weekends from 23 September until 19 November?

On all weekends from 23/24 September until 18/19 November, train services will be impacted by further upgrade works.



How will trains between Cheltenham Spa and Bristol Temple Meads be affected?

Saturday 19 August - Friday 1 September

Trains on this route will run as normal.

Saturday 2 - Friday 15 September

- There will be no trains calling at Bristol Parkway
- Trains between Great Malvern / Cheltenham Spa / Bristol Parkway and Bristol Temple Meads / Weston-super-Mare / Taunton / Weymouth will be amended with replacement buses running between Yate and Filton Abbey Wood.



How will CrossCountry trains be affected?

From Saturday 2 until Friday 15 September trains will call at Patchway instead of Bristol Parkway, and run via a diverted route to and from the North.



Changes to parking at Bristol Parkway:

From Saturday 2 until Friday 15 September 2017 the West car park at Bristol Parkway will be closed.

Intercity Express Trains are arriving this autumn

Our new Intercity Express Trains will start to be introduced this autumn giving customers:

- More seats, tables and legroom; plus, extra space for luggage
- Improved air conditioning
- Improved passenger information, and Wi-Fi throughout

They will initially run between London, Bristol and South Wales, with other routes being introduced as more trains enter service.

Please visit www.gwr.com/newtrains for details.



For more information



Visit GWR.com/BristolParkway2017

Nationalrail.co.uk

Networkrail.co.uk/westernupgrade



Call National Rail Enquiries on **03457 48 49 50*** (24 hour service, calls may be recorded)

Call GWR Customer Support on **03457 000 125*** (0600 – 2300 daily)

Call Network Rail's 24-hour helpline on **03457 11 41 41***



Follow us @GWRHelp

Follow us @networkrailwest



Find us on Facebook Messenger Search for **GWR**

* Standard network charges apply. Calls from mobiles may be higher.